

# 322

## *Route Guide & Hazard Awareness*



**CLAPHAM COMMON - LANDOR ROAD - BRIXTON  
HERNE HILL - WEST NORWOOD - GIPSY HILL - CRYSTAL  
PALACE**

**GoAhead**  
LONDON

# ABOUT 322

## SERVICE INFORMATION

### CHANGEOVER | CRYSTAL PALACE PARADE

Meal relief changeovers will take place at **Alighting Stop** on Crystal Palace Parade.

*Always communicate in advance with iBus if you are late for any reason.*



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE

Route 322 is a **low frequency route**. In terms of our performance, it is very important that you are not more than 2 minutes early at any time and when possible, no more than 5 minutes late.

**IMPORTANT:** Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

### ROUTE 322 | CURTAILMENT ABBREVIATIONS:

**CC** Clapham Common  
**BRX** Brixton  
**TH** Tulse Hill  
**GH** Gipsy Road

**CN** Clapham North  
**HH** Herne Hill  
**WN** West Norwood  
**CP** Crystal Palace

### FACILITIES | THROUGHOUT THE ROUTE

- **Crystal Palace Bus Station.** Toilet facilities at the bus station.
- *If you urgently need to use the following interim facility, please inform iBus first.*

# CONTENTS PAGE

## **FULL ROUTE 322 MAP**

Between  
Clapham  
Common and  
Brixton.

**4**

## **FULL ROUTE 322 MAP**

Between Brixton  
and West  
Norwood.

**5**

## **FULL ROUTE 322 MAP**

Between West  
Norwood and  
Crystal Palace.

**6**

## **RUNNING LIGHT**

To and from  
Crystal Palace  
to Sydenham  
Garage.

**7**

## **RUNNING LIGHT**

To Clapham  
Common.

**8**

## **RUNNING LIGHT**

From Clapham  
Common.

**9**

## **IN SERVICE**

Route guide  
from Clapham  
Common to  
Crystal Palace.

**10**

## **IN SERVICE**

Route guide  
from Crystal  
Palace to  
Clapham  
Common.

**11**

## **CRYSTAL PALACE BUS STATION**

Terminus point  
and map.

**12**

## **GIPSY ROAD**

Turning point  
and map.

**13**

## **WEST NORWOOD, MYTON ROAD**

Curtailement point  
and map.

**14**

## **TULSE HILL**

Curtailement point  
and map.

**15**

## **HERNE HILL, RYMER STREET**

Turning point  
and map.

**16**

## **HERNE HILL, HURST STREET**

Turning point  
and map.

**17**

## **BRIXTON, STOCKWELL PARK WALK**

Curtailement point  
and map.

**18**

## **CLAPHAM NORTH**

Turning point  
and map.

**19**



**BEDFORD ROAD  
CLEARANCE HEIGHT**

**DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD**

South of Clapham North station in Clapham

# CONTENTS PAGE

## **CLAPHAM COMMON, THE PAVEMENT**

Terminus point and map.

**20**

## **LOW BRIDGE BEDFORD RD**

Information of a low bridge in Bedford Road.

**21**

## **HAIL & RIDE**

Information on the Hail & Ride section of the 322 route.

**22**

## **LOCAL HAZARDS**

Hazards to be aware of and other points to note.

**23**

## **LOCAL HAZARDS**

Hazards to be aware of and other points to note.

**24**

## **LOCAL HAZARDS**

Hazards to be aware of and other points to note.

**25**

## **LOCAL HAZARDS**

Hazards to be aware of and other points to note.

**26**

## **LOCAL HAZARDS**

Hazards to be aware of and other points to note.

**27**

## **LOCAL HAZARDS**

Hazards to be aware of and other points to note.

**28**

## **AT THE GARAGE**

General information and safety at the garage.

**29**

## **SAFETY PAGE**

Hazards to be aware of and other points to note.

**30**

## **OTHER INFORMATION**

IBus procedure.

**31**

## **THINGS TO REMEMBER**

Make notes along the way.

**32**



**4.3 m**  
**14'-3"**

**COLDHARBOUR LANE**  
**CLEARANCE HEIGHT**

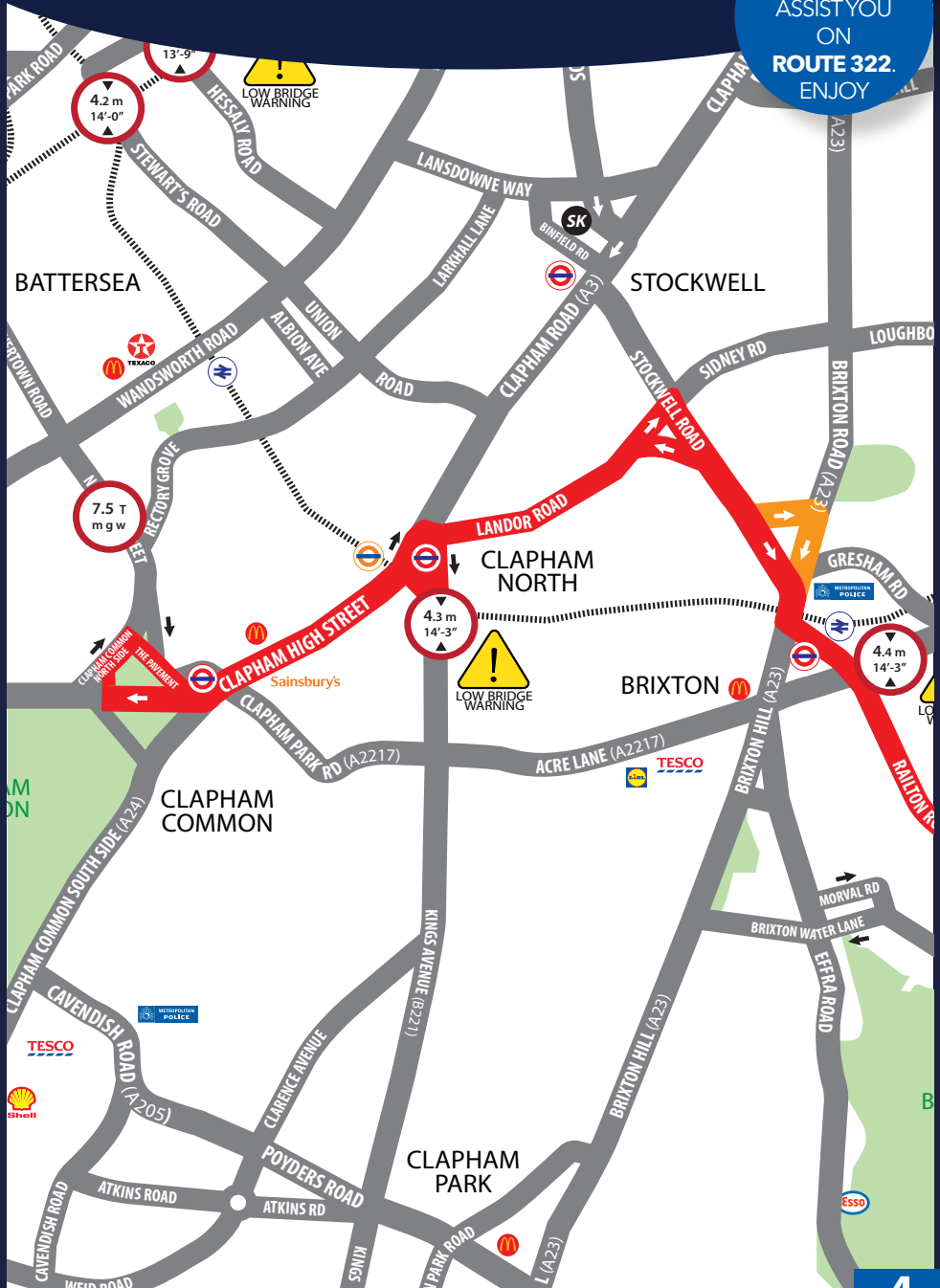
**DOUBLE DECK VEHICLES MUST**  
**NOT BE USED ON THIS ROAD**

East of Brixton Road in Brixton towards Camberwell

# ROUTE 322 MAP

CLAPHAM COMMON AND BRIXTON

THIS GUIDE IS  
DESIGNED TO  
ASSIST YOU  
ON  
**ROUTE 322.**  
ENJOY



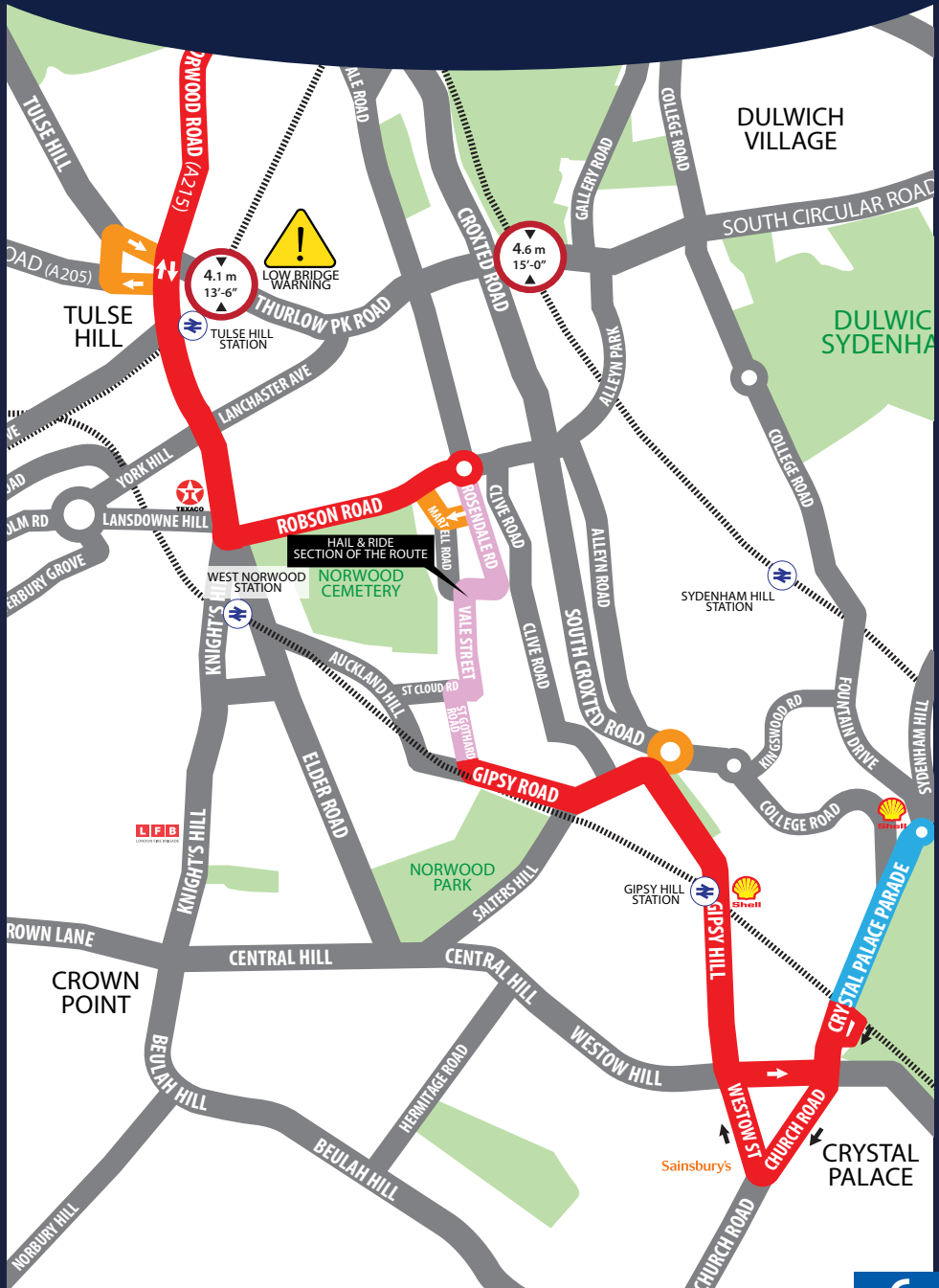
# ROUTE 322 MAP

## BRIXTON AND WEST NORWOOD



# ROUTE 322 MAP

WEST NORWOOD AND CRYSTAL PALACE



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO CRYSTAL PALACE BUS STATION:

- From **Sydenham Garage**, turn left onto Kangley Bridge Road
- At traffic light, turn left onto Stanton Way **A2218**
- At traffic light, turn left onto Sydenham Road **A212**
- Follow road ahead onto Kirkdale **A212**
- At roundabout, take 1st exit onto Westwood Hill **A212**
- At roundabout, take 1st exit onto Westwood Hill **A212**
- Use slip road on the left to continue ahead onto Westwood Hill **A212**
- Follow road left onto Crystal Palace Parade **A212**
- Turn left into Crystal Palace bus station to **stand**

## FROM CRYSTAL PALACE BUS STATION:

- At **stand**, exit Crystal Palace Bus Station
- At exit, turn right onto Crystal Palace Parade **A212**
- At roundabout, take 2nd exit onto Westwood Hill **A212**
- At roundabout, take 2nd exit onto Westwood Hill **A212**
- At roundabout, take 3rd exit onto Kirkdale **A212**
- Follow road ahead onto Sydenham Road **A212**
- Continue ahead onto Bell Green
- Stay right, onto Southend Lane **A2218**
- At traffic light, continue ahead onto Kangley Bridge Road (**right lane**)
- Continue ahead onto Kangley Bridge Road
- Turn right, into **Sydenham garage**.

# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO CLAPHAM COMMON OLD TOWN:

- From **Sydenham Garage**, turn left onto Kangley Bridge Road
- At traffic light, turn Left onto Stanton Way **A2218**
- At traffic light, turn right onto Bell Green then keep left on Bell Green **A212**
- At traffic light, turn left onto Perry Rise **B227**
- At roundabout, take 1st exit onto Perry Vale **B227**
- At roundabout, take 2nd exit onto Perry Vale **B227**
- Turn left, onto Waldram Place **B227**
- At junction, turn left onto Waldram Crescent **A205**
- Continue left onto Devonshire Road **A205**
- At traffic light, turn right onto London Road **A205**
- Continue ahead onto Lordship Lane **A205**
- At traffic light, turn left onto Dulwich Common **A205**
- Continue ahead onto Thurlow Park Road **A205**
- At traffic light, turn left onto Norwood Road **A205**
- At traffic light, turn right onto Christchurch Road then keep left **A205**
- At traffic light, continue ahead onto Streatham Place **A205**
- At traffic light, continue ahead onto Atkins Road **A205**
- Follow the A205 road right then left, onto Poynders Road **A205**
- At traffic light, turn right onto Cavendish Road **A205**
- At traffic light, turn left onto Clapham Common South Side **A24**
- At traffic light, turn right onto The Avenue **A205**
- Turn right, onto The Avenue **A205**
- At traffic light, turn left onto Clapham Common South Side **A24**
- At traffic light, turn left onto Rookery Road
- At traffic light, continue ahead onto Rookery Road
- At junction, turn right onto Clapham Common North Side
- Turn right, onto the Pavement to **stand**



BEDFORD ROAD  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

South of Clapham North station in Clapham

# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## FROM CLAPHAM COMMON OLD TOWN:

- At stand, continue ahead on The Pavement
- At traffic light, turn right onto Clapham Common South Side **A24**
- At traffic light, turn left onto Cavendish Road **A205**
- Follow road left onto Poynders Road **A205**
- Follow road ahead onto Atkins Road **A205**
- At traffic light, continue ahead onto Streatham Place **A205**
- At traffic light, continue ahead onto Christchurch Road **A205**
- Follow road left onto Hardel Rise **A205**
- Turn right, onto Tulse Hill **A205**
- At traffic light, continue ahead onto Thurlow Park Road **A205**
- Continue ahead onto Dulwich Common **A205**
- At traffic light, turn right onto Lordship Lane **A205**
- Keep left onto London Road **A205**
- At traffic light, turn left onto Devonshire Road **A205**
- Keep right, onto Devonshire Road **A205**
- Keep right onto Waldram Crescent **A205**
- Turn right onto Waldram Place **B227**
- At junction, turn right onto Perry Vale **B227**
- At roundabout, take 1st exit onto Perry Vale **B227**
- At roundabout, take 2nd exit onto Perry Rise **B227**
- At traffic light, turn right onto Bell Green **A212**
- At traffic light, turn left onto Southend Lane **A2218**
- Continue ahead onto Kangley Bridge Road
- At traffic light, continue ahead onto kangley Bridge Road (**right lane**)
- Turn right, into **Sydenham garage**.



BEDFORD ROAD  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

South of Clapham North station in Clapham

# ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**GEO-TAB SWIPE  
CARD** ON EVERY  
TRIP

## TO CRYSTAL PALACE BUS STATION:

- At **stand**, continue ahead on The Pavement **B303**
- Continue ahead onto The Pavement **B224**
- At traffic light, turn left onto Clapham Common South Side **A3**
- At traffic light, continue ahead onto Clapham High Street **A3**
- At traffic light, turn right onto Bedford Road **B221**
- Turn immediate left onto Landor Road
- At traffic light, turn right onto Stockwell Road **A203**
- At traffic light, turn right onto Brixton Road **A23**
- At traffic light, turn left onto Atlantic Road **B223**
- At traffic light, continue ahead onto Atlantic Road **B223**
- Continue ahead onto Railton Road **B223**
- Follow the road right onto Rymer Street (*one-way system*) **B223**
- At junction, turn left onto Dulwich Road **A2214**
- At traffic light, turn right onto Norwood Rd (*Brockwell Park on the right*) **A215**
- At traffic light, continue ahead onto Norwood Road (*junc with South Circular*)
- At traffic light, turn left onto Robson Road (*West Norwood Cemetery entrance*)
- At mini-roundabout, take 3rd exit onto Rosendale Road
- At junction, turn right onto Tritton Road
- Turn left onto Vale Street
- Continue ahead onto St. Gothard Road
- Follow the road right onto St. Gothard Road
- Turn left onto St. Gothard Road
- At junction, continue ahead onto St. Gothard Road
- At junction, turn left onto Gipsy Road
- Turn right onto Gipsy Hill (*before roundabout*)
- Continue ahead onto Gipsy Road (*Gipsy Hill station on the right*)
- At traffic light, turn left onto Westow Hill (*one-way system*)
- At traffic light, turn left onto Crystal Palace Parade **A212**
- Turn right into Crystal Palace bus station to **stand**



COLDHARBOUR LANE  
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST  
NOT BE USED ON THIS ROAD

East of Brixton Road in Brixton towards Camberwell

# ROUTE DIRECTION

RUNNING IN SERVICE

PLEASE CHECK  
TRIP NUMBER  
ON ETM BEFORE  
DEPARTING

## TO CLAPHAM COMMON OLD TOWN:

- At **stand**, exit Crystal Palace Bus Station
- At exit, turn left onto Crystal Palace Parade **A212**
- At traffic light, continue ahead onto Church Road (*one-way system*) **A212**
- At traffic light, turn sharp right onto Westow Street (*one-way system*) **A212**
- At traffic light, continue ahead onto Gipsy Hill
- At junction, turn left onto Gipsy Road
- Turn right onto St. Gothard Road
- At junction, continue ahead onto St. Gothard Road
- At junction, turn right onto St. Gothard Road
- Follow the road left onto St. Gothard Road
- Continue ahead onto Vale Street
- At junction, turn right onto Tritton Road
- Turn left onto Rosendale Road
- At mini-roundabout, take 1st exit onto Park Hall Road
- Follow road ahead onto Robson Road
- At junction, right onto Norwood Road
- At traffic light, continue ahead onto Norwood Road (*use contraflow bus lane*)
- At traffic light, turn left onto Dulwich Road (*Brockwell Park on the left*) **A2214**
- Turn right onto Hurst Road (*one-way system*) **B223**
- At junction, turn left onto Railton Road **B223**
- Continue ahead onto Atlantic Road **B223**
- At traffic light, continue ahead onto Atlantic Road **B223**
- At traffic light, turn right onto Brixton Road **A23**
- At traffic light, turn left onto Stockwell Road **A203**
- Turn left onto Stockwell Green (*one-way system*)
- At junction, turn left onto Stockwell Green and onto Landor Road
- At traffic light, follow road left onto Bedford Road **B221**
- Turn right onto Lendal Terrace (*one-way system*)
- At junction, turn left onto Clapham High Street **A3**
- At traffic light, continue ahead onto Clapham Common South Side **A3**
- At traffic light, turn right onto Long Road **A3**
- At traffic light, turn right onto Rookery Road **A3**
- Follow the road right onto Clapham Common North Side **B303**
- Turn right onto The Pavement to **stand**

# CRYSTAL PALACE

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Clapham Common.** Proceed from Crystal Palace Parade via Crystal Palace Bus Station East Side to stand.

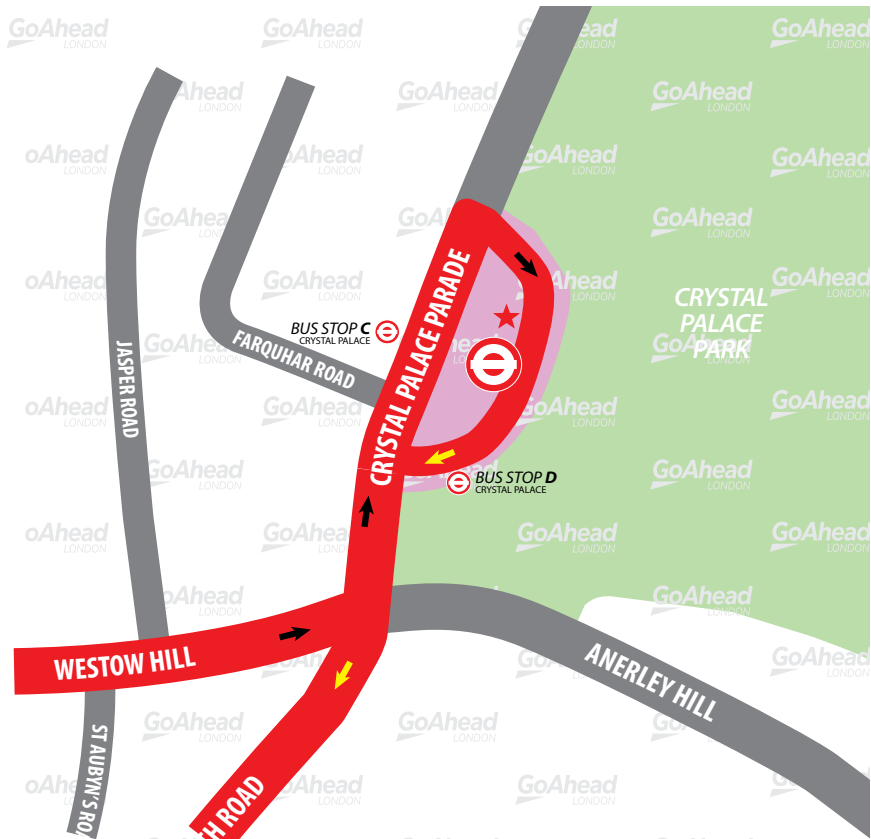
Set down in Crystal Palace Parade at **BUS STOP C.**

**Towards Clapham Common.** Depart to Crystal Palace Bus Station East Side.

Pick up in Crystal Palace Bus Station East Side at **BUS STOP D.**

**Private stand** for 9 buses facing south in marked bays on east side of bus station on east side of Crystal Palace Parade opposite Farquhar Road.

**Blind display:** **CRYSTAL PALACE.**



# GIPSY ROAD

## TURNING POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Clapham Common.** Proceed from Gipsy Road.  
Set down on Gipsy Road at **BUS STOP OAKS AVENUE.**

**Towards Clapham Common.** Depart to Gipsy Road.  
Pick up on Gipsy Road at **BUS STOP OAKS AVENUE.**

**Turning point only** - buses must not stand.

**Blind display:** **GIPSY HILL.**



# WEST NORWOOD

## CURTAILMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Clapham Common.** Proceed from Park Hall Road, Rosendale Road, Myton Road to stand.

Set down on Park Hall Road at **BUS STOP MARTELL ROAD.**

**Towards Clapham Common.** Depart via Myton Road, Martell Road and Park Hall Road to Robson Road.

Pick up on Robson Road at **BUS STOP MARTELL ROAD.**

**Public stand** on south side of Myton Road.

**Blind display:** **WEST NORWOOD.**



# TULSE HILL STATION

## CURTAILMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Clapham Common.** Proceed from Norwood Road, Christchurch Road and Hardel Rise to stand. Set down on Norwood Road at **BUS STOP C**.

**Towards Clapham Common.** Depart via Hardel Rise and Tulse Hill to Norwood Road. Pick up on Norwood Road at **BUS STOP B**.

**From Crystal Palace.** Proceed from Norwood Road, Christchurch Road, Hardel Rise to stand. Set down on Norwood Road at **BUS STOP K**.

**Towards Crystal Palace.** Depart via Hardel Rise and Tulse Hill to Norwood Road. Pick up on Norwood Road at **BUS STOP B**.

**Public stand** for two buses on the west side of Hardel Rise.

**Blind display:** **TULSE HILL STATION**.



# HERNE HILL STATION

TURNING POINT

TURNING  
POINT ONLY.  
BUSES MUST NOT  
STAND.

**From Crystal Palace.** Proceed from Dulwich Road, Hurst Street, Railton Road and Rymer Street.

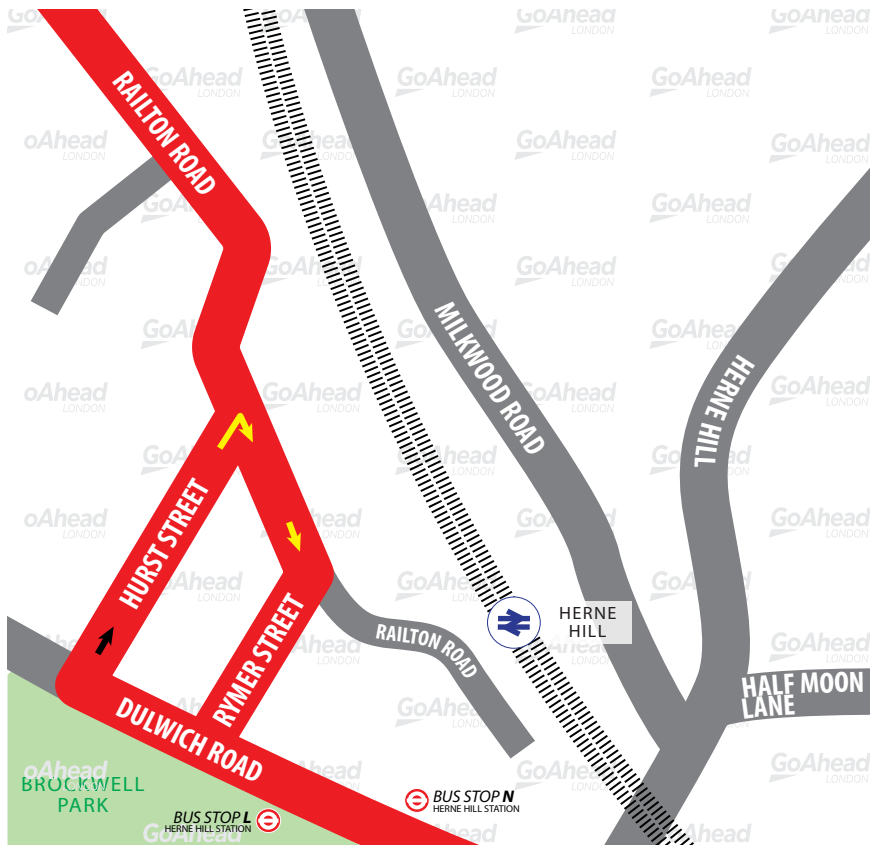
Set down on Dulwich Road at **BUS STOP L**.

**Towards Crystal Palace.** Depart to Dulwich Road.

Pick up on Dulwich Road at **BUS STOP N**.

**Turning point only** - buses must not stand.

**Blind display:** **HERNE HILL**.



# HERNE HILL STATION

TURNING POINT

TURNING POINT ONLY.  
BUSES MUST NOT STAND.

**From Clapham Common.** Proceed from Railton Road, Rymer Street, Dulwich Road and Hurst Street.

Set down on Railton Road at **BUS STOP REGENT ROAD.**

**Towards Clapham Common.** Depart to Railton Road.

Pick up on Railton Road at **BUS STOP REGENT ROAD.**

Turning point only - buses must not stand.

**Blind display:** **HERNE HILL.**



# BRIXTON

## CURTAILMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Crystal Palace.** Proceed from Atlantic Road, Brixton Road, Stockwell Road and Stockwell Park Walk to stand.

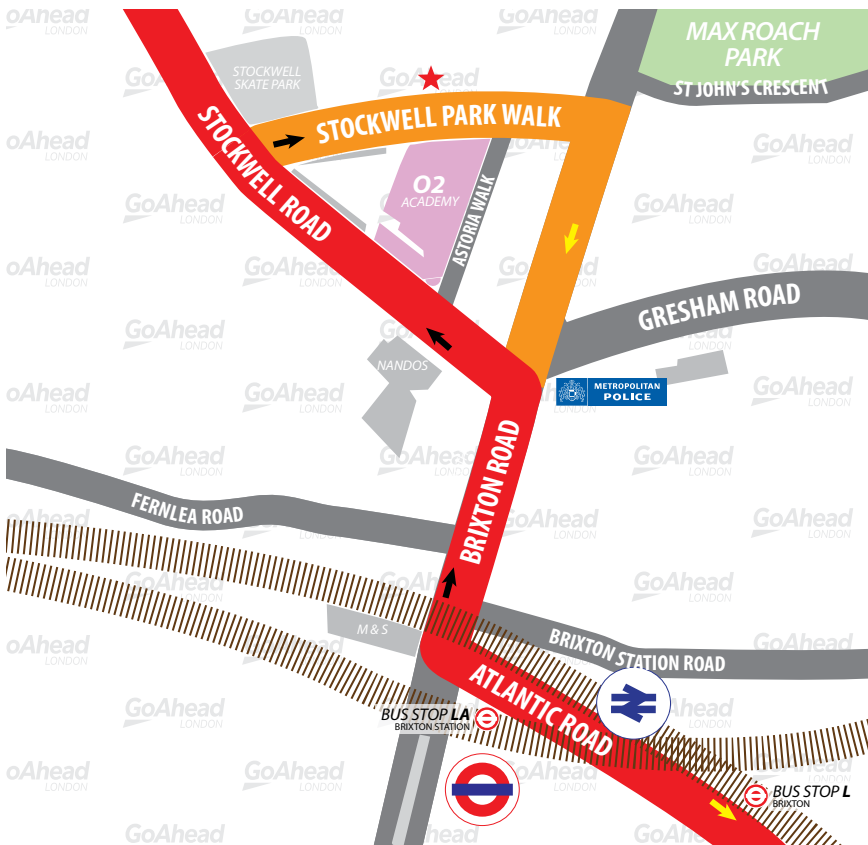
Set down on Atlantic Road at **BUS STOP LA**.

**Towards Crystal Palace.** Depart via Stockwell Park Walk and Brixton Road to Atlantic Road. Pick up on Atlantic Road at **BUS STOP L**.

**Public stand** for ten buses on the north side of Stockwell Park Walk

Commencing 15 metres east of a point opposite Astoria Walk

**Blind display:** **BRIXTON**.



# CLAPHAM NORTH

## TURNING POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Crystal Palace.** Proceed from Bedford Road, Lendal Terrace, Clapham High Street, Clapham Road and Bedford Road.

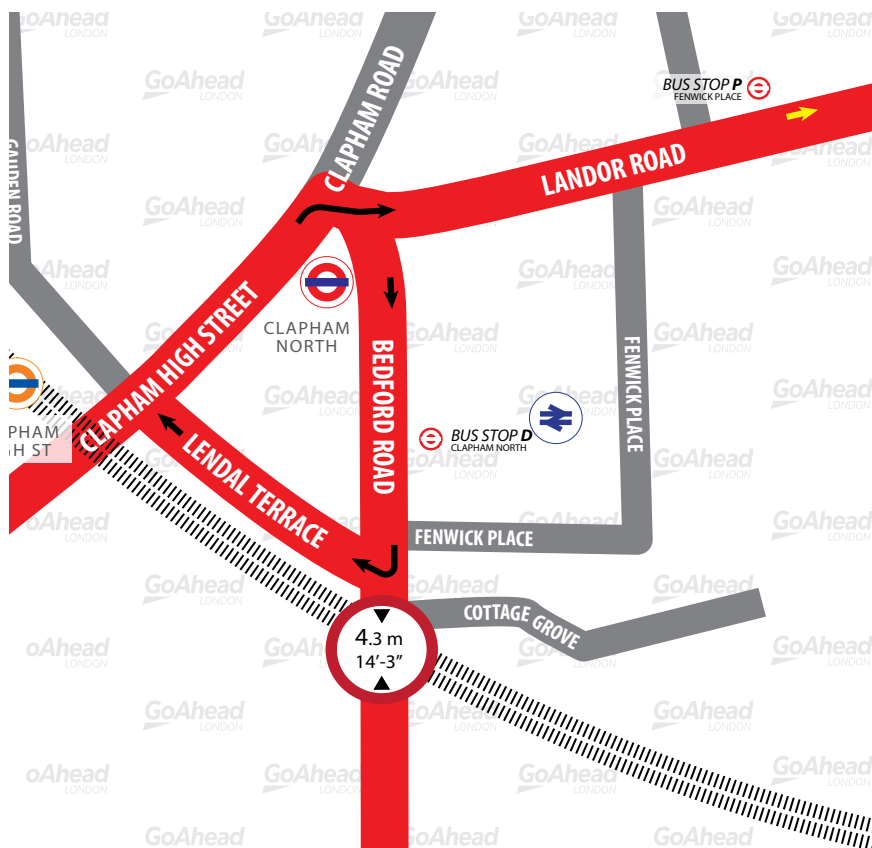
Set down on Bedford Road at **BUS STOP D**.

**Towards Crystal Palace.** Depart to Landor Road.

Pick up on Landor Road at **BUS STOP P**.

**Turning point only** - buses must not stand.

**Blind display:** **CLAPHAM NORTH**.



# CLAPHAM COMMON

TERMINUS POINT

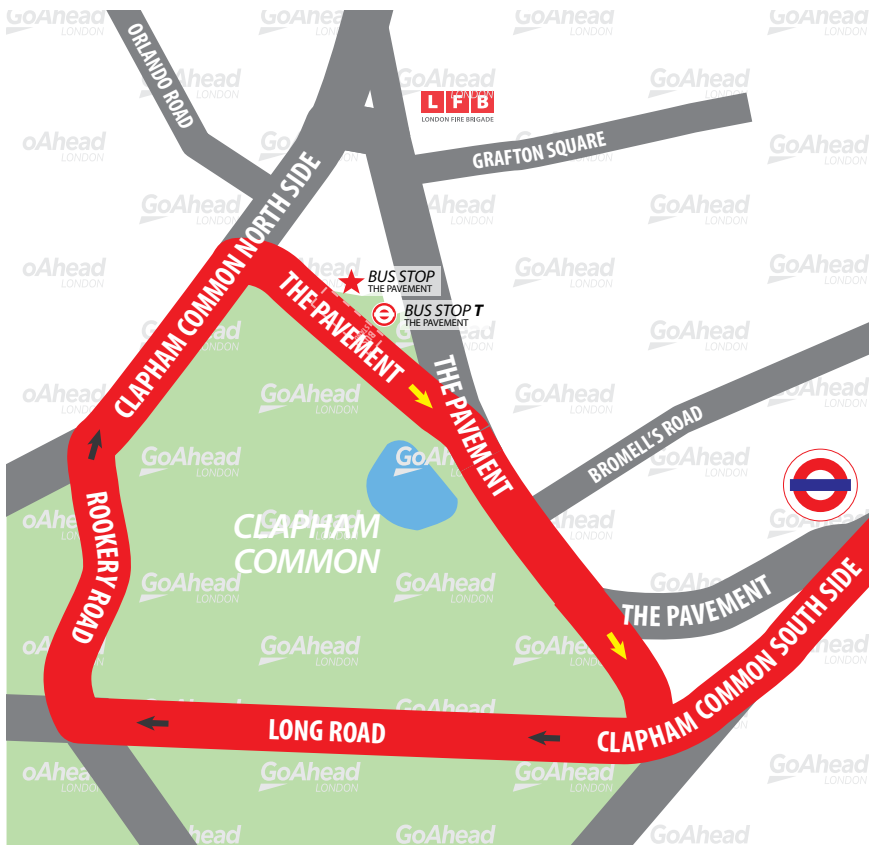
SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Crystal Palace.** Proceed from The Pavement direct to stand.  
Set down on The Pavement at **BUS STOP THE PAVEMENT.**

**Towards Crystal Palace.** Depart to The Pavement.  
Pick up on The Pavement at **BUS STOP T.**

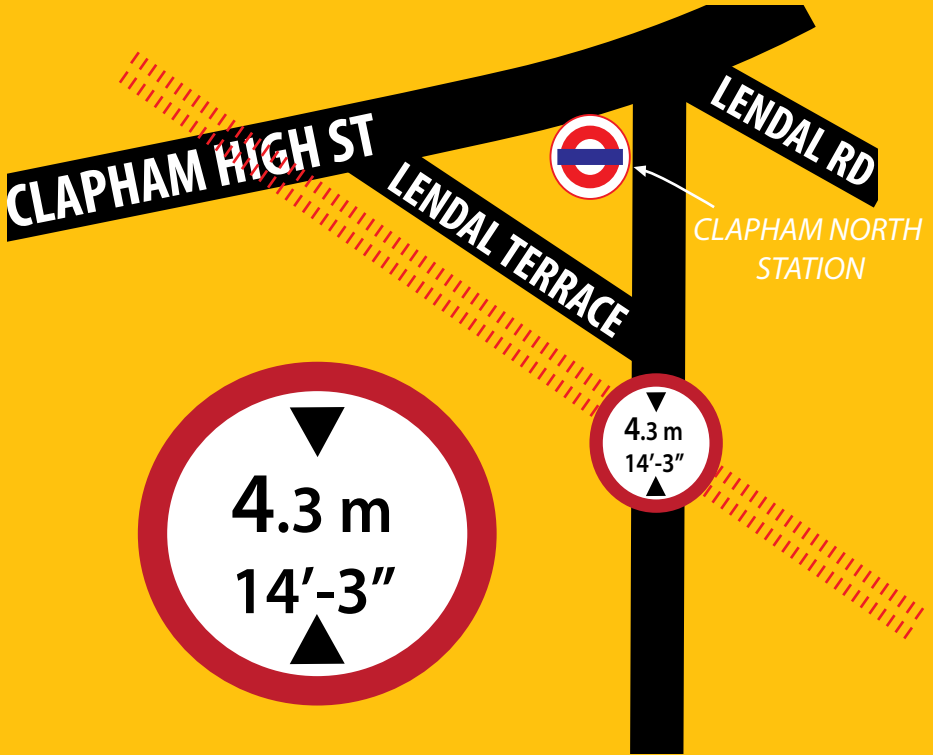
**Public stand** for two bus in The Pavement, at south end of island at junction with Old Town.

**Blind display:** **CLAPHAM COMMON.**



BE AWARE.

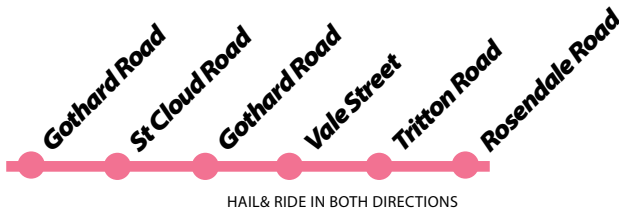
# WARNING **LOW BRIDGE** ON BEDFORD ROAD



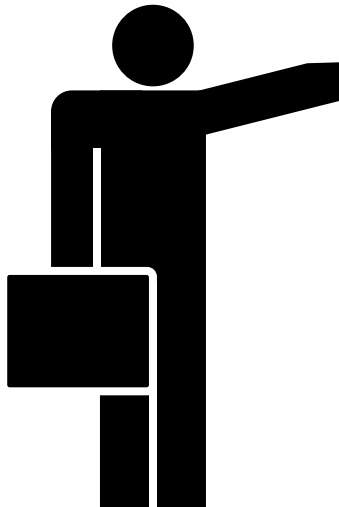
Warning. Low bridge on Bedford Road (off line of route) in Lambeth & Wandsworth. **Do not go under this bridge** under any circumstances.

# HAIL & RIDE

CARE AND CAUTION



Between St Gothard Road, St Cloud Road, St Gothard Road, Vale Street, Tritton Road, Rosendale Road, the bus can be requested to stop where it is safe to do so, whether there is a bus stop or not. Between the roads named above, customers can also signal to the driver that they wish to board the bus or press the stop button to alight at any safe point along the road.  
*Please use extra care and caution when travelling on these roads.*



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **VARIOUS HAZARDS | CLAPHAM COMMON**

Passengers and staff crossing the bus parking area. Keep a eye for all pedestrians movement, especially from behind parked buses. Look out for pedestrians when passing the food and drink social hub.

## **EVENTS | CRYSTAL PALACE PARK**

Events taking place throughout the summer months. During these periods exercise extra vigilance duo to the large number of members of the public in the area, both in cars and foot.

## **BUSY BUS STATION | CRYSTAL PALACE BUS STATION**

Passengers and staff crossing the bus parking area. Keep a eye out for all pedestrians movement, especially from behind parked buses.

## **HEAVY TRAFFIC | BROCKWELL PARK**

Heavy traffic during the summer months. Attention needed and observation for passing pedestrians and increase in traffic in this location.

## **NARROW ROAD | CRYSTAL PALACE PARADE**

Junction with Westow Hill(southbound). When proceeding forward into Church Road, the lanes narrow down and cars try to force in from the offside. Check offside mirror and driver's windows when pulling off, look out for cars.

## **PARKED VEHICLES | WESTOW HILL**

Considerable parking and pedestrians in shopping area. Watch for pedestrians movement and use of mirror required to avoid contact with parked vehicles.

## **TIGHT TURN | WESTOW HILL/CHURCH ROAD**

Very tight right turn at junction of Westow Hill and Church Road. Tight right-hand turn, with a short two-way section of the road from the library on a one way road.

## **STEEP HILL | GIPSY HILL**

Steep hill with considerable parking on both sides of the road. Watch for pedestrians coming out from behind parked cars. Take care when traversing, especially in icy conditions.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **BUSY STATION | GIPSY HILL STATION**

Hidden pedestrian crossing on bow of hill at the station. Be aware of crossing and slowdown in both directions near the station.

## **BLIND CORNER | ST. GOTHARD ROAD / ST. LOUIS ROAD**

Junction with St. Louis Road. Deceptive 'Give Way' lines at junction that could easily be missed, resulting in a failure to stop. Give way lines at junction that could easily be missed, resulting in a failure to stop. Always drive slowly at this point and check St. Louis Road both ways before pulling over to continue on St. Gothard Road.

## **VARIOUS HAZARDS | ST. GOTHARD ROAD / VALE STREET**

St. Cloud Road, Tritton Road and Vale Street. Considerable parking and very tight blind corners often with parked cars, give way as appropriate. Good use of mirrors required on all corners. Drive slowly watching for pedestrians movement especially with children from behind parked vehicles.

## **VARIOUS HAZARDS | ROSENDALE PARK ROAD**

junction with Park Hall Road. High built up kerbs on centre of road, bollards at junction, with road humps on the junction. Use mirrors to check position of bus to avoid collision and panel damage.

## **PARKED VEHICLES | ROBSON ROAD**

Road humps and considerable parking on both sides of the road, especially evenings and Sundays. Slow speed down and take extra care when traversing to avoid suspension damage and passenger discomfort. Keep an eye out for people crossing the road at any point and use mirrors well when you pass parked vehicles.

## **BUSY SHOPPING AREA | NORWOOD ROAD**

Parked vehicles and busy pedestrian area. Keep an eye for people crossing the road at any point and parked vehicles near bus stops.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **FIRE STATION | NORWOOD FIRE STATION**

Emergency services requiring access to Norwood Road in an emergency. Always keep the egress clear from the fire station, if sitting stationary in traffic and allow emergency services priority.

## **CONTRA FLOW | NORWOOD RD JUNC WITH DULWICH RD**

Contraflow bus lane northbound. Always use headlights in bus lane and watch for motorists who may not expect a bus coming in the opposite direction.

## **NARROW LANE | NORWOOD RD/CHRISTCHURCH RD**

At the junction with Christchurch. Road and Thurloe park Road. The Road narrows down to one lane. Be prepared to give way to traffic on the offside trying to pass or squeeze in.

## **CYCLE LANE | NORWOOD ROAD**

Cycle lane in both directions. Centre islands bollards and several pedestrian crossings. Allow cyclist plenty of room and be aware of sudden changes of route. Watch out for pedestrians at crossings.

## **FILTER LANE | NORWOOD ROAD/DULWICH ROAD**

Norwood Road junction with Dulwich Road. Filter lane northbound which is narrow on a tight turn and has railings on both sides. Position bus carefully into position at slow speed for the turn.

## **TIGHT TURN | RYMER STREET**

Considerable parking and a tight left hand turn into Railton Road, with humps at the junction. Slow speed down and take care when traversing to avoid suspension damage and passengers discomfort. Keep a eye out for people crossing the road at any point and use mirrors well when passing parked vehicles.

## **PARKED VEHICLES | RAILTON ROAD**

Parking near shops and speed tables along the road. Check area for pedestrians who cross the road at any point. Slow speed down and take care when traversing to avoid suspension damage and passengers discomfort. Use mirrors well when passing parked Vehicles.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **BUSY PEDESTRIAN AREA | ATLANTIC ROAD MARKET**

Very busy pedestrian area with parked vehicles. Be alert for any unusual pedestrian movement from behind parked cars/vans.

## **VARIOUS HAZARDS | STOCKWELL ROAD**

Heavy traffic and pedestrian movements. Camera controlled junction. Watch for pedestrians who may spill into the roadway. Reduce speed. Keep your speed low and be vigilant.

## **CONTRAFLOW BUS LANE | STOCKWELL ROAD**

Contraflow bus lane between Stockwell Park Road and Brixton Road. Use headlights and watch for pedestrians crossing the road at any point.

## **ACADEMY EN ROUTE | STOCKWELL ROAD**

Very busy pedestrian area when concerts are being held. Always use headlights and make sure you observe pedestrians and their actions.

## **CORNER | STOCKWELL ROAD/STOCKWELL PARK ROAD**

Stockwell Road junction with Stockwell Park Road(northbound). Rear overhang from buses turning right at this junction. Take extra care if next to a bus in the offside lane. This turning is tight.

## **VARIOUS HAZARDS | STOCKWELL GREEN**

Very tight left turn with parked cars and bollards on entry(northbound). Lambeth Hospital, look out for pedestrians in that area. Take extra care and caution when turning using extra use of both mirrors.

## **NARROW ROAD | LANDOR ROAD**

Narrow Road with considerable number of road humps and parked cars.

## **TIGHT TURN | LANDOR ROAD**

Very tight left hand turn with bollards from Landor Road onto Bedford Road. Just by entrance to Clapham North Tube Station. Check area for pedestrians who cross the road at any point. Slow speed down and take care to avoid suspension damage and passenger discomfort. Use mirrors well to pass parked vehicles.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **TIGHT TURN | LENDAL TERRACE**

Very tight left hand turns onto Clapham Road with bollards and a bell on the corner. Check to the right before pulling out and keep an eye for people crossing the road at junction. Use mirrors well to position bus to take left turn without hitting the bollards or bell.

## **BUSY PEDESTRIAN AREA | ATLANTIC ROAD MARKET**

Very busy pedestrian area with parked vehicles. Be alert for any unusual pedestrian movement from behind parked cars/vans.

## **LOW BRIDGE | BEDFORD ROAD CLAPHAM NORTH**

Low bridge on Bedford Road(southbound) at junction of Lendal Terrace. Not suitable for double decker buses.

## **UNCONTROLLED JUNCTION | CLAPHAM ROAD**

Junction with Gauden Road and Lendal Street. Uncontrolled junction used as a short cut by motorist that block Clapham Road on exiting either turning. Traffic can shoot out suddenly to cross main route, Be ready to give way. Extra care and caution needed at this location.

## **PARKED VEHICLES | CLAPHAM HIGH STREET**

Parked vehicle and heavy pedestrian movements. Slow down and watch for pedestrian emerging between parked cars especially at night.

## **TIGHT TURN | CLAPHAM COMMON SOUTH SIDE**

(Northbound) at The Clock. The pavement at junction with Clapham Common South side has a very tight left hand turn with parked cars and bollards on entry. Caution when turning using extra use of both mirrors.

## **TIGHT TURN | CLAPHAM COMMON SOUTH SIDE**

20 mph, Sharp left hand turn to get into bus lane. Check area for pedestrians who cross the road at any point.

## **JUNCTION | CLAPHAM COMMON SOUTH SIDE**

South Side Junction with Long Road. Crossing of 2 lanes of traffic from bus stop to traffic light-controlled junction. Check mirrors and road ahead before moving off from bus stop.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **LOW TREES | ROOKERY ROAD**

Rookery Road near Long Road. Trees sited close to roadside. As this road is one-way. Take centre of the road throughout length to avoid any collisions with trees.

## **HIGH VOLUME PEDESTRIANS | THE PAVEMENT**

Pedestrians walking around roadway at bus terminal area. On leaving terminal area, there is moving traffic from the offside. Keep a sharp eye out for pedestrians between the buses on the roadway. Get a good sight line to the left and check before pulling out into Old Town. Check pedestrian crossing.

## **FAST TRAFFIC | THE PAVEMENT**

Old Town junction with The Pavement. Fast traffic approaching from the offside of bus. Physically look to the right and check mirrors for traffic coming along offside bus.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

# SAFETY ALERT

*Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses*

## Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

**Congested sites** – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

**Pedestrian crossings** – You must give way to pedestrians. Never force your way onto a crossing that is in use.

**Pedestrian crossings on tight bends** - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

**Distractions pedestrians**- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

**Driver distractions**- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

**Speed**- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

**Pulling away from or into stops**- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

**Pedal confusion/misapplication**- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

**Lighting and weather conditions affect vision**- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

**Report issues of concern at any site you visit so action can be taken to keep you and the public safe**

# OTHER INFORMATION

## EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault